# **Privacy Policy**

### Privacy Policy

This privacy policy explains how Ben Rose Estate Agents collects, uses, and protects any personal information you provide when using this website.

#### What we collect:

- Name and contact details
- Property information and preferences
- Communication records
- Website usage data via cookies and analytics tools

### How we use your information:

- To respond to enquiries and provide requested services
- For internal record keeping and compliance
- To improve our products and services
- To send property updates or marketing (if consent has been given)

#### Data protection:

We are committed to ensuring your information is secure. Appropriate procedures are in place to safeguard your data. We do not sell or pass your data to third parties unless legally required or directly related to our service provision (e.g. solicitors, surveyors, or referencing providers).

# Your rights:

You can request to see, amend, or delete the personal information we hold about you at any time by contacting us via the details on our Contact page.